



**Procurement and Supply
Chain Management Solutions**
Tailored to Multifamily Housing

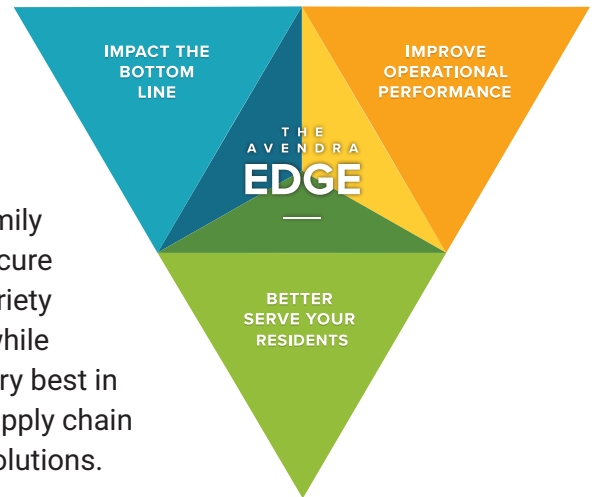
YOUR CHALLENGE, OUR SOLUTIONS

Profitability and Resident Satisfaction – success in the multifamily housing industry demands both. Yet balancing the two can be challenging. Companies in the multifamily housing industry are looking for a trusted partner with the supply chain knowledge and resources to deliver more than just great savings.

The Avendra Edge

Avendra's leading supply chain management solutions are tailored to your business. We combine years of supply chain expertise, purchasing power, services and software to help customers impact the bottom line, improve operational performance and better serve

residents. Leveraging Avendra's \$14 billion in purchasing power, multifamily housing customers can secure significant savings on a variety of products and services while also benefiting from the very best in customer support, deep supply chain expertise and innovative solutions.



IMPACT THE BOTTOM LINE

Avendra secures best-in-class pricing on a wide variety of products and services essential to keeping your properties operating at an optimal level. Our purchasing programs give you the benefit of scale while allowing on-site staff to develop customized purchasing strategies in several areas.

IMPROVE OPERATIONAL PERFORMANCE

Our Contracting and Quality Assurance teams establish and enforce strict standards for safety, quality and value to mitigate risk and give you added peace of mind. We also manage a rigorous supplier bid process through our contracting department and follow up on unresolved supplier issues, while still ensuring property staff maintains their supplier relationships.

BETTER SERVE YOUR RESIDENTS

Looking to optimize your supply chain through technology? Interested in green sustainable purchasing practices? Customers turn to Avendra for the latest trends on a wide range of products, services and technology to help better serve residents. Our customer care advocates are also in place to support your day-to-day operations so you can focus on your residents.



WHY AVENDRA?

More than 8,500 customers rely on Avendra as a trusted supply chain partner. **Here's why:**

BENEFITS BEYOND GREAT SAVINGS

More than a means for increasing purchasing power, we are a trusted partner with the innovation, knowledge and resources to optimize your operations, mitigate risk and increase efficiencies throughout the supplier selection process.



RESIDENT-FIRST APPROACH TO PROCUREMENT

Whether we are negotiating new contracts, working with you to improve operational performance or partnering with suppliers to provide new products and services for the multifamily housing industry, we look at everything - not just from a cost perspective, but also through the eyes of your residents.

PROVEN SUPPLY CHAIN EXPERTISE

We have been in business for more than 15 years, and supply chain management and procurement strategy is what we do. Superior customer service, category expertise and attention to detail are at the heart of our success.



UNMATCHED CUSTOMER SERVICE

From account strategists to customer care agents and implementation specialists, we provide an unprecedented level of service and support to ensure you get the most out of our partnership.

BEST-IN-CLASS CONTRACTS AND BROADEST SUPPLY BASE

From engineering and landscaping to office supplies and resident screening, we secure best-in-class pricing on a wide variety of products and services essential to keeping your properties operating at an optimal level.



LET'S GET STARTED

To learn more about Avendra and find out what we can do for you and your business, visit www.avendra.com or call toll free: **866-AVENDRA**.





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